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September 19, 2008

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Rene Diaz
Diaz Painting
21050 E. Eldorado Dr.
Aurora, CO 80013

Dear Rene:

I would like to take this opportunity to compliment you and your team on the superb work done for the company as well as for me personally.

In this day and age when outstanding service seems elusive and when promises are sometimes treated as possibilities, you and your team have followed through exactly as your represented on the big and small jobs you've taken on and have done so with a compete dedication to quality and excellence.

One thing really struck me when we were together in my driveway prior to the painting job and your co-worker pointed out that there were a few roof tiles that were cracked. His willingness, better yet, his sincere desire to take replacement tiles to the roof and replace the tiles may have saved me from a leaking roof this winter. That is but a mere example, but more importantly it is a reflection on the attitude and the service-oriented outlook of your people.

Please know I will gladly recommend Diaz Painting to anyone who would care to call me.

I look forward to continuing to utilize your services in the years to come.

Sincerely yours,



John J. Horan
President/CEO

/s

11150 E. Dartmouth Avenue
Aurora, Colorado 80014
Mortuary/Administrative Offices
303.745.4418
303.750.2177 fax

3020 Federal Boulevard
Denver, Colorado 80211
303.477.1625
303.477.0609 fax

1091 South Colorado Boulevard
Denver, Colorado 80246
303.757.1238
303.759.1065 fax

5303 E. County Line Road
Centennial, CO 80122
303.221.0030
303.486.9680 fax

3101 South Wadsworth Boulevard
Lakewood, Colorado 80227
303.986.9615
303.986.8077 fax

9998 Grant Street
Thornton, Colorado 80229
303.280.4688
303.280.4705 fax



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